

16 No Patient Found

Adopted: 17 March 2019
Changed:

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16.1 Purpose and Expected Results

The Squad strives to provide excellent patient care. Sufficient effort should be made to find the patient.

16.2 Circumstances of Applicability

Anytime the ambulance crew is dispatched to and arrives at a scene where no patient can be found.

16.3 Requisites

None.

16.4 Procedure Description

The ambulance crew personnel will make every reasonable effort to locate a patient if they believe a report of an emergency to be legitimate. The ambulance crew will enlist the assistance of the appropriate law enforcement agency as deemed necessary. In any case, if the call is believed to be legitimate, the Tioga County Fire Control will be informed as soon as it becomes obvious that the ambulance crew is having difficulty locating the patient. Tioga County Fire Control is instructed to record a call back number in every possible incident, and if one is available, the dispatcher will re-call the person who reported the incident and get further directions and details for the ambulance crew. If the patient ultimately cannot be found, then at the judgement of the crew chief and the law enforcement agency, the Crew may discontinue to search for the patient.