

12 Maximum Call Interval

Adopted: 17 March 2019
Changed:

Effective: 02 April 2019
Change Effective:

12.1 Purpose and Expected Results

To provide adequate and timely response to a request of need of the Squad

12.2 Circumstances of Applicability

Anytime the ambulance cannot respond within an established period of time to a call for any reason

12.3 Requisites

Tioga County Mutual Aid Agreement

12.4 Procedure Description

Consistent with Tioga County Fire Control's internal policies, the Squad Captain will have in place and in force a pre-arranged policy with Tioga County authorizing and establishing protocols for Tioga County Fire Control to send a mutual aid agency when Owego ambulance cannot respond in a timely manner. The policy will establish the duration waited from time of dispatch until a mutual aid ambulance is dispatched. This policy will be communicated to all appropriate personnel. The Tioga County Mutual Aid plan will be utilized.

This pre-arranged policy will include:

- a) 1st alarm calls
- b) 2nd alarm calls
- c) 3rd or higher alarm calls
- d) The maximum call interval for a, b, and c

The actions that are taken if the maximum call interval in (d) is exceeded and an ambulance has not yet started towards the location.