

Owego EMS, Village of SERVICE AWARD PROGRAM Point System

Effective January 1, 2024

1. EMS RESPONSES

25 Points (GML)

Twenty-five (25) points are earned for responding to the required percentage of calls. If the volunteer ambulance worker responds to the minimum percentage of calls, he or she is credited with twenty-five (25) points. Count is taken from the current Owego EMS Pre-Hospital Care Reporting system (PCR). The required minimum percentage is:

- 10% if the EMS Department responds to less than 500 total calls during the calendar year.
- 7.5% if the EMS Department responds to at least 500 but fewer than 1,000 total calls during the calendar year.
- 5% if the EMS Department responds to at least 1,000 but fewer than 1,500 total calls during the calendar year.
- 2.5% if the EMS Department responds to 1,500 or more total calls during the calendar year.

Examples: If the EMS Department responds to 400 calls during a calendar year, a volunteer must respond to a minimum of 40 calls during the calendar year to receive 25 points ($400 \times 10\% = 40$ calls). If the EMS Department responds to 700 calls during a calendar year, a volunteer must respond to a minimum of 53 calls during the calendar year to receive 25 points ($700 \times 7.5\% = 52.5$ calls, which must be rounded up to 53).

2. MEETINGS

Maximum of 20 Points (GML)

One (1) Point is earned for attendance at an officially scheduled meeting of the EMS department membership that all members are expected to attend.

One (1) Point is earned for attendance at an officially scheduled meeting of the EMS Board meeting that all board members are expected to attend.

One (1) Point is earned for attendance at an officially scheduled committee meeting 30 Minutes or greater in duration.

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3. MISCELLANEOUS ACTIVITIES

Maximum of 15 Points (GML)

One (1) point for attendance at other activities for which points cannot be earned in another category described herein and at which an EMS Member would be covered by the Volunteer Ambulance Worker's Benefit Law while participating in such activity.

Examples of miscellaneous activities include:

<u>Activity</u>	<u>Points</u>
Parades	1 per Parade, including preparation.
Fund Raising Events	1 per day – 2 hours or greater in duration.
Work Details	1 per detail – 2 hours or greater in duration
CPR Instruction, external	1 per class
EMS Public education in schools	1 per class
EMS Public education elsewhere	1 per class

4. AUTHORIZED NON EMERGENCY STAND-BY

Maximum of 20 Points (GML)

One (1) point for each stand-by (12 hours or greater in duration); a stand-by is defined in the State Law as "a line of duty activity of the volunteer EMS company, lasting for four hours, not falling under one of the other categories." A Mutual Aid response to stand-by at another department's quarters while they are engaged in EMS Activities is considered an EMS response (PCR Generated) and not a non-emergency standby.

Examples of non-emergency standbys:

- Sleep In (Each Full Night/Day – 12 hours) if required by inclement weather or by living location the member is unable to be on duty at home (chief approved).

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5. CERTIFIED TRAINING COURSES

Maximum of 25 Points (GML)

Points are awarded based on the duration certifying training course.

Under 20 hours: (GML)

1 Point per hour,
NO more than 5 points per course.

20 to 45 hours: (GML)

5 Points plus 1 point per hour for each hour over 20 hours;
NO more than 10 points per course.

Over 45 hours to 100 hours: (GML)

15 Points

Over 100 hours: (GML)

25 Points

NOTES:

- Training courses must be satisfactorily completed (NYS Certification) and be approved by the Chief of the department.
- Volunteers cannot earn credit for each class under the "Training" category if they are also applying for points under the "Certified Training Course" category.
- Long duration alphabet classes such as but not limited to: ACLS, PALS, ATLS, Etc.
- NYS Fire Courses that can be used for CFR/EMT recertification such as EVOC, Haz-Mat (first responder, first responder refresher), Auto-Extrication, NIMS, and etc fall into this category (certificate required)
- NYS CFR, EMT, AEMT, and Paramedic Original and Refresher Courses under a NYS course number fall into this category – Took a NYS certifying test.
- Points are issued in the year of the training certificate is received.
Example: A NYS certification class starts in August of year one and testing with certification occurs in January of year two, all the points are awarded in year 2. (GML)

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6. TRAINING

Maximum of 20 Points (GML)

One (1) Point for each department Training. Volunteer instructors also receive training credit.

One (1) Point for each outside of department training or EMS seminar. (GML)

7. HOLDING SPECIFIED ELECTED OR APPOINTED POSITIONS

Maximum of 25 Points (GML)

Points are earned for completion of a full one-year term as a “line officer, a department, company or squad officer, president, vice-president, treasurer and secretary of an EMS department”. For Department Line officers, and Department Elected Officers the following points are awarded for serving a full 12-month term as follows:

Department Line Officers – 25 Points

- 2071 – Chief or equivalent
- 2072 - 1st Assistant Chief or equivalent
- 2073 - 2nd Assistant Chief or equivalent
- 2074 - 3rd Assistant Chief or equivalent
- 2075 – Lieutenant or equivalent

Department Officers – 10 Points

- Department Secretary
- Department Treasurer
- Trustees

NOTES:

- A term commences at the May Meeting, and ends at the next following May Meeting, and points will be awarded after serving the full 12 months actively. The Chief of department will notify the LOSAP Coordinator if any department officer doesn't actively serve their term. The Chief must notify the LOSAP Coordinator in writing in May, which Company Officers actively served their terms.
- If an Officer is suspended for a period greater than 30 days, they will NOT receive any points for the year!

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- Members can combine points to a maximum of 25 points if they hold more than one position.

8. LINE OF DUTY DISABILITY

Maximum of 60 Points (5 Points per month) (GML)

In the event that an active volunteer is either totally and temporarily disabled, or partially and permanently disabled, as certified by a competent authority approved by the Village of Owego, and the disability occurs during the course of service as a volunteer, while actively engaged in providing line of duty services, as defined in subdivision one of section five of the Volunteer Ambulance Workers' Benefit Law, the active volunteer shall receive five points for each full calendar month that such disability remains total and temporary or partial and permanent as certified by a competent authority approved by the Village Board.

GENERAL NOTES ON THE LOSAP PROGRAM

- All "LOSAP & Training Attendance Records" must be signed by all members present.
- The current PCR reporting system will be the source of the call response record.
- All Attendance records must be forwarded to the LOSAP coordinator.
- The member filling out the attendance record must sign their name in the "Prepared by" section of the record.
- In order for a member to receive their LOSAP points they must be an ACTIVE member of the department.
- The LOSAP Coordinator or designee will email out to the Department monthly reports.
- The year-end LOSAP meeting to review the final report prior to being submitted to the Village will be the week before the January EMS Membership meeting.
- After approval by the Village Board there will be a 30-day posting in the EMS Station. Any member that wants to make a grievance about their points must do so during this 30-day period. The members must submit a letter to the Chief of Department stating their grievance and provide the proper documentation to support their position. No changes will be made to the year-end report after this 30-day posting!